

# NORTH SHORE EVACUATION GUIDE

## Planning for an Evacuation



## Planning for an Evacuation: Details

Take steps to prepare now, so you are ready to leave if there is an evacuation.

### 1. Register for Alertable at [NSEM.CA/ALERTABLE](https://nsem.ca/alertable)

During an emergency, authorities will provide clear and concise updates. Register now for **Alertable**, the North Shore's free emergency notification system by going to [nsem.ca/alertable](https://nsem.ca/alertable) or downloading the app.

### 2. Make a Plan (see Figure 1)

- Write down phone numbers for family members including workplaces, school, daycare, and caregivers.
- Organize your 'out-of-area' contact (a contact who lives in a different province or time zone) to help you reach loved ones if cell networks or the internet is down.
- Decide on a pre-arranged meeting place.
- Engage with neighbours who might need extra support such as young families, seniors with mobility issues, and individuals without a vehicle.

### 3. Prepare a Grab-and-Go Bag (see Figure 2)

Have each member of your household prepare a grab-and-go bag with important items and emergency supplies. Customize each bag for each individual's needs e.g., diapers, medications.

### 4. Know your Neighbourhood and the Best Routes Out

Practice taking alternate routes in advance.

### 5. Understand your Transportation Options.

#### How will you Leave?

- Vehicle? Keep your fuel tank at least half full (or vehicle charged) in case you need to leave quickly. Offer empty seats to others to reduce traffic congestion on evacuation routes.
- No vehicle? Make a plan with friends and neighbours. Explore alternatives such as buses.
- Specific needs? If you anticipate needing help during an evacuation, engage existing service providers, family, friends, or neighbours as part of your plan. Build a trusted support network.

### 6. Prepare to Care for your Pet

Your pet will be relying on you to help them during an emergency. Have a leash, food, and medications. Having a carrying case or crate will increase the chance of your pet being able to stay with you wherever you evacuate.

## Make a Plan Figure 1

Where will you meet? How will you communicate? Being prepared is the most important step you can take. Talk to your family or household **now** about what to do in the event of an evacuation. Important components of your emergency plan should include:

**Household Meeting Place** Decide on a specific meeting spot in case you are separated from household members

**Out-of-Area Emergency Contact** A contact, living in a different time zone, who may be able to receive your texts and can pass messages between family members.

**In-Area Emergency Contacts** A designated person who can help household members with specific needs. This may include collecting your children from school, and pets.

**Utilities** Make notes on how / where to turn off household utilities if asked to do so by emergency officials.

### Your Insurance Provider

**What Are You Forgetting?** Make a list of things specific to your household that you don't want to forget in an emergency.

## Grab-and-Go Bag Figure 2

A grab-and-go bag is a small emergency kit that's easy to take with you if you need to leave in a hurry. Every family member should have their own, customized for their needs. Prepare this in advance as part of your emergency plan.



### Include:

- Food (ready-to-eat) and water
- Phone charger and battery bank
- Radio, hand cranked or battery operated
- Flashlight, plus extra batteries
- Personal medications and small first-aid kit
- Personal toiletries
- Copy of your emergency plan
- Copies of important documents  
i.e. insurance papers / identification
- Cash in small bills
- Local map with your family meeting place identified
- A change of seasonal clothing
- Pen, notepad & whistle

## During an Evacuation



## During an Evacuation: Details

**Evacuation Alert:** means an evacuation is possible in the near future.  
**Evacuation Order:** you must leave when told to do so. Evacuation orders are only issued when there is a serious risk to lives and property. *If you have received an evacuation order, take the following steps:*

### 1. Receive Instructions from Emergency Officials

During an emergency, authorities will provide clear direction on where to go, when, and why. Receive instructions through the Alertable app, local official websites, social media, or radio.

### 2. Follow your Personal Evacuation Plan

Implement your emergency plan utilizing the phone numbers, pre-arranged meeting locations, and out-of-area contact information contained in your emergency plan document (see Figure 1).

### 3. Get your Grab-and-Go Bag

Be ready to go with this mini emergency kit; one for each household member (see Figure 2).

### 4. Leave the Area

Gather household members, including pets. Does anyone need your support? Consider assisting neighbours with their evacuation.

### 5. Evacuate Using any Transportation Available to You

Vehicle, bus, or your pre-arranged support network. Offer empty vehicle seats to people needing transportation.

### 6. Check in at a Reception Centre (when established)

Emergency officials may identify safe locations to go in your municipality or area. These are usually community buildings such as libraries or community centres. Proceed as directed and check in.

### 7. Monitor Ongoing Updates

Monitor ongoing updates from emergency officials using [nsem.ca](https://nsem.ca), local authority social media and websites, radio, and the Alertable app.

### After an Evacuation:

When an evacuation order has been rescinded, instructions will be provided for the safe and orderly return of people to their homes.

## Emergency Contact Information

Police/Fire/Ambulance: **911**

Healthline: **811**

Drive BC: **1 800 550 4997**

BC Wildfire to report a wildfire: **1 800 663 5555 or \*5555**

Emergency Spill Reporting **1 800 663 3456**

FortisBC (natural gas): **1 800 663 9911**

BC Hydro power outage: **1 800 224 9376 or \*49376**

SIGN UP FOR  ALERTABLE

 Download the free app at [nsem.ca/alertable](https://nsem.ca/alertable)

NSEM is using Alertable to issue alerts for emergencies.

**NSEM** NORTH SHORE  
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MANAGEMENT

For additional information: [nsem.ca](https://nsem.ca) or [nsem@nsem.ca](mailto:nsem@nsem.ca)